

Watching CBC Sunday Worship Services Live

Frequently Asked Questions

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Question 1

What are the requirements to watch the worship services live on the Internet?

Answer:

Below are the requirements:

- 1) A computer, smartphone, or tablet
- 2) Use the latest version of Adobe Flash

Note: Check your Adobe Flash version at <http://www.adobe.com/software/flash/about/>

3) Internet access with a download speed of at least 700 Kbps. As a general rule, your download bandwidth must be greater than the bitrate of the channel you are trying to view.

Note: To test your Internet speed, go to www.speedtest.net. Internet speed fluctuates constantly so it is recommended to run at least three tests at www.speedtest.net.

Question 2

How does one watch the worship services live on the Internet from a computer?

Answer:

Step 1) From a computer, open a web browser and go to the Chinese Baptist Church web site (www.cbchouston.org).

Step 2) Click on the “Watch Live” link under the Connect tab, which is located on the right side of the web page. See screen shot below:



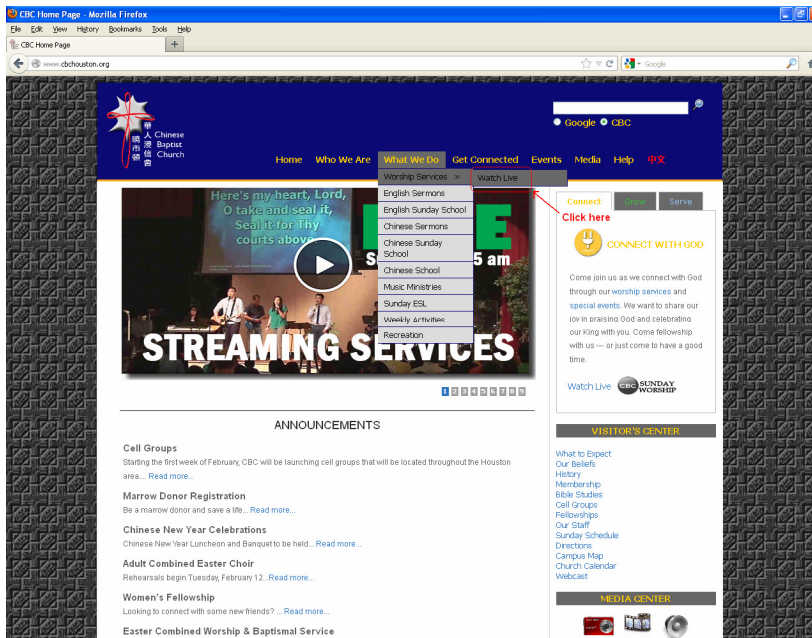
Step 3) It will take you to a Livestream web page. Click on the event that has “**Live Now**” under the “Upcoming & Live Events” section.

Note: if you do not see the “**Live Now**” on the event then the event has not started yet or it has ended.

Or

Step 1) From a computer, open a web browser and go to the Chinese Baptist Church web site (www.cbchouston.org).

Step 2) Point on “What We Do” at the top of the web page and point to Worship Services and click on “Watch Live”. See screen shot below:



Step 3) It will take you to a Livestream web page. Click on the event that has “**Live Now**” under the “Upcoming & Live Events” section.

Note: if you do not see the “**Live Now**” on the event then the event has not started yet or it has ended.

Question 3

How does one watch the worship services live on the Internet from a smartphone and/or tablet?

Answer:

Below are two options:

Option 1: From the smartphone or tablet, use the web browser from your smartphone or tablet and go to www.cbchouston.org and click on the “Watch Live” link under the Connect tab, which is located on the right hand side of the web site.

Option 2: Download the app called Livestream for Producers onto the smartphone and/or tablet. Below are the links to download this app:

Android:

<https://play.google.com/store/apps/details?id=com.livestream.livestream>

Apple:

<https://itunes.apple.com/us/app/livestream-for-producers/id493086499?mt=8>

Note: You would need to create a Livestream account (if you do not have one already) when using the Livestream for Producers app. If you do not want to create a Livestream account then you can use the web browser from your smartphone or tablet and go to www.cbchouston.org and click on the “Watch Live” link under the Connect tab, which is located on the right hand side of the web site.

Question 4

Do I have to create a Livestream account to view the live streaming?

Answer:

No, you can use the web browser from your computer, smartphone, or tablet and go to www.cbchouston.org and click on the “Watch Live” link under the Connect tab, which is located on the right hand side of the web site.

However, you will need to have a Livestream account if you want to perform one of the following:

- Use the Livestream for Producers app on your smartphone or tablet to view the live streaming
- Enter a comment on the live streaming or archive videos
- Click “Like” on the live streaming or archive videos
- “Follow” Chinese Baptist Church on Livestream

Question 5

How does one view a worship service from a previous Sunday?

Answer:

Step 1) Go to the Chinese Baptist Church web site (www.cbchouston.org)

Step 2) Point to Media (located at the top of the web page)

Step 3) Point to Videos

Step 4) Click on English Sermons or Chinese Sermons

Step 5) Click on the desired video

Question 6

Who do I contact if I have a question, comment, and/or issue regarding the live streaming on the Chinese Baptist Church web site?

Answer:

Please email any questions, comments, and issues to live@cbchouston.org. A CBC representative will reply back as soon as possible.